

From: [Gaudinski, Cecily A CIV \(USA\)](#)
To: [Gelhardt, Scott A Capt USAF 173 FW \(USA\)](#)
Subject: AFAS
Date: Wednesday, April 8, 2020 2:07:32 PM

AFAS Critical Case Info

To: All AFAS Sections
SUBJ: COVID-19
DATE: 6 April 2020

Dear AFAS Section Personnel,

We at HQ AFAS want to thank all of you for the work you do day in and out, to provide assistance to Airmen, their families, retirees and widow(er)s. As we move through the following weeks dealing with the COVID-19 Pandemic, we will post HQ AFAS News, so please check the AFAS Portal page regularly for updates.

We understand assistance at base level is currently being provided for critical cases. Listed below are the categories where AFAS Assistance Must Continue to Be Provided:

- Funds for Emergency Travel (Verify the member will be able to travel and 1st Sgt or Commander is approving member to travel)
- Funds to avoid Privation (Emergency food and/or temporary lodging – do not assist if temporary lodging is for COVID-19 isolation)
- Funds to avoid Eviction (Note: there is currently a moratorium on federally backed mortgages see AFCPE's COVID-19 Webinar) <https://bit.ly/2V0tVdV>
- Funds to avoid Utility Shutoff (if utility company is not working with individual)
- Funds for needed Car Repairs (to keep only mode of transportation operational)
- Funds to avoid Car Repossession (Call HQ AFAS for approval)

Assistance above and beyond this will be left up to your section to determine the level of support you can provide.

Over the next several weeks, time permitting, we ask that you go to the AFAS portal, and review information on the Policy and Guidelines tab. There you will find a wealth of information such as the AFAS Operations Guide. If you have an opportunity, take time to thoroughly read it again and if you have any questions or suggestions for future releases of the Operations Guide, please let us know.

Additionally, you may want to look through other posts under the Policy and Guidelines tab, you will find information on everything from Hardship Duty Pay for COVID-19 Restriction of Movement to Documents to be Attached to Case File.

Thanks again for everything you are doing for our Air Force family. Together we will get through this!

Sincerely,
HQ AFAS

From: Gaudinski, Cecily A CIV (USA)
Sent: Wednesday, April 08, 2020 5:51 PM
To: Gelhardt, Scott A Capt USAF 173 FW (USA)
Subject: RE: Child Care?

No, we haven't had a lot of reach out from members regarding childcare. I think relaxing the rules on teleworking has helped ease that strain

V/R,

Cecily Gaudinski, GS-11, ORANG
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From: Gelhardt, Scott A Capt USAF 173 FW (USA) <scott.a.gelhardt.mil@mail.mil>

Sent: Wednesday, April 8, 2020 10:48 AM

To: Gaudinski, Cecily A CIV (USA) <cecily.a.gaudinski.civ@mail.mil>

Subject: Child Care?

I didn't come up on the call, so I presume it's not an issue...? Have you heard much across the wing with members having child care challenges? I believe two of my members reached out to you and received help, so thanks for that.

V/r,

Scott Gelhardt, Capt
Commander, 173d Force Support Flight
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